

# GDPR Privacy Policy of DRC-Hosting

**Last updated: June 04, 2020**

DRC-Hosting ("us", "we", or "our") operates <https://www.drc-hosting.com> (the "Site"). This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site and our customers.

We use your Personal Information only for providing and improving the Site. By using the Site, you agree to the collection and use of information in accordance with this policy.

## 1. Interpretation and Definitions

### Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

### Definitions

- **You** meaning the individual, a company accessing or using the 'Service', third party legal entity on behalf of an individual or company accessing or using the 'Service'; as applicable.
- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to DRC-Media, Nieuwersluisstraat 223, 2546 RW The Hague.
- **Affiliate** means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.
- **Account** means a unique account created for You to access our Service or parts of our Service.
- **Website** refers to DRC-Hosting, accessible from <https://www.drc-hosting.com>
- **Service** refers to the Website.
- **Country** refers to: Netherlands
- **Service Provider** means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analyzing how the Service is used.

- **Third-party Social Media Service** refers to any website or any social network website through which a User can log in or create an account to use the Service.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **Cookies** are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.
- **Device** means any device that can access the Service such as a computer, a phone or a digital tablet.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).
- **GDPR** means General Data Protection Regulation Act.
- **Data Controller** means the natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information are, or are to be, processed.
- **Data Processor** means any natural or legal person who processes the data on behalf of the Data Controller.
- **Data Subject** means any living individual who is using our Service and is the subject of Personal Data.

## 2. Principles for processing personal data

Our principles for processing personal data are:

- **Fairness and lawfulness.** When we process personal data, the individual rights of the Data Subjects must be protected. All personal data that is collected and processed must be done in a legal and fair manner.
- **Restricted to a specific purpose.** The personal data of Data Subject must be processed only for specific purposes.
- **Transparency.** The Data Subject must be informed of how his/her data is being collected, processed and used.

## 3. What (personal) data we collect and process

While using our Site and or services, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Banking details
- BTW/VAT Number
- Social Media data
- Log and Usage Data

### A. Usage Data

Usage Data is collected automatically when using the Service.

Usage Data may include information such as Your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that You visit, the time and date of Your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.

We may also collect information that Your browser sends whenever You visit our Service or when You access the Service by or through a mobile device.

## B. Tracking Technologies and Cookies

We use Cookies and similar tracking technologies to track the activity on Our Service and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyse Our Service.

You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of our Service.

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close your web browser. Learn more about cookies: [All About Cookies](#).

We use both session and persistent Cookies for the purposes set out below:

- **Necessary / Essential Cookies**  
Type: Session Cookies  
Administered by: Us  
Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that You have asked for cannot be provided, and We only use these Cookies to provide You with those services.
- **Cookies Policy / Notice Acceptance Cookies**  
Type: Persistent Cookies  
Administered by: Us  
Purpose: These Cookies identify if users have accepted the use of cookies on the Website.
- **Functionality Cookies**  
Type: Persistent Cookies  
Administered by: Us  
Purpose: These Cookies allow us to remember choices You make when You use the Website, such as remembering your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter your preferences every time You use the Website.

## C. Log data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data").

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

We analyse this data using Google Analytics to further improve our services and to enhance your experience on our site.

## 4. How we use the personal data

DRC-Hosting uses the collected personal data for various purposes:

- To provide you with services
- To notify you about changes to our services and/or products
- To provide customer support
- To gather valuable information for analysis so that we can improve our services
- To detect, prevent and address technical issues
- To prevent malicious transactions
- To contact the customer via newsletters

## 5. Legal basis for collecting and processing personal data

DRC-Hosting legal basis for collecting and using the personal data described in this Data Protection Policy depends on the personal data we collect and the specific context in which we collect the information:

- DRC-Hosting needs to perform a contract with you
- You have given DRC-Hosting permission to do so
- Processing your personal data is in DRC-Hosting legitimate interests
- DRC-Hosting needs to comply with (local) law enforcement
- DRC-Hosting needs to prevent malicious transactions that can inflict damage(s) to You or Us.

## 6. Retention of personal data

DRC-Hosting will retain your personal information only for as long as is necessary for the purposes set out in this Data Protection Policy.

DRC-Hosting will retain and use your information to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our policies.

## 7. Data protection rights

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. If you wish to be informed what personal data we hold about you and if you want it to be removed from our systems, please contact us.

In certain circumstances, you have the following data protection rights:

- The right to access, update or to delete the information we have on you
- The right of rectification
- The right to object
- The right of restriction
- The right to data portability
- The right to withdraw consent

## 8. Security of Your Personal Data

The security of Your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, We cannot guarantee its absolute security.

We store our data on several servers across Europe. Our main data server is located in Amsterdam, The Netherlands to comply with local law.

## 9. California Privacy Rights (California's Shine the Light law)

Under California Civil Code Section 1798 (California's Shine the Light law), California residents with an established business relationship with us can request information once a year about sharing their Personal Data with third parties for the third parties' direct marketing purposes.

If you'd like to request more information under the California Shine the Light law, and if you are a California resident, You can contact Us using the contact information provided at the Contact Us section.

## 10. California Privacy Rights for Minor Users (California Business and Professions Code Section 22581)

California Business and Professions Code section 22581 allow California residents under the age of 18 who are registered users of online sites, services or applications to request and obtain removal of content or information they have publicly posted.

To request removal of such data, and if you are a California resident, You can contact Us using the contact information provided at the Contact Us section, and include the email address associated with Your account.

Be aware that Your request does not guarantee complete or comprehensive removal of content or information posted online and that the law may not permit or require removal in certain circumstances.

## 11. Links to Other Websites

Our Service may contain links to other websites that are not operated by Us. If You click on a third party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

## 12. Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## 13. Legal information for personal data protection

Our principles for processing personal data under the GDPR are:

### A. You have the right to information.

Companies and organizations are now required to communicate to you, in plain and accessible language, what personal data they process and how they use it. ("Processing" includes anything related to the collection, aggregation, mining or sharing of data.)

If a company or organization builds a profile on you (e.g. from data matched up from different sources), you have the right to know what's in this profile.

### B. You have the right to secure handling.

The GDPR regulates that personal data should be stored and processed securely.

### C. You have the right to access the personal data a company or organization holds on you, at any time.

If the data is inaccurate, you can change or complete it.

If the data is no longer necessary, you can ask the company or organization to delete it.

If you initially gave the company or organization more data than was necessary for receiving the service (e.g. for marketing purposes), but no longer want them to have this data, you can ask them to delete it.

## D. You have the right to use a service without giving away additional data.

If a company or organization wants to process personal data that is not strictly necessary for the provision of a particular service (e.g. a transport app that wants access to your phone's contact list), they need to get your explicit consent to process that data. . (Note that even if a company or organization believes that certain data is in their interest to process, this does not always mean that it is necessary). If you have already consented to the processing of additional data, you can always withdraw this consent.

## E. When it comes to automated decision-making you have the right to explanation and human intervention.

If a decision has been made about you through automatic mechanisms, you have the right to: know how the decision was made (i.e. you are entitled to an explanation of the logic behind the mechanism used); disagree with the result of this decision (eg. with the fact that you were denied a credit because of a "wrong" scoring result); demand human intervention (eg. a person that you can talk to should verify how the decision was made and whether the result is fair).

## Contact Us

If you have any questions about this Privacy Policy, You can contact us:

- By email: [legal@drc-media.com](mailto:legal@drc-media.com)